TROUBLESHOOTING

Troubleshooting Manual

Quick guidance when an error code appears on the display.

RST / ER1 / HOT

Find the code. Follow the steps.

Find the code below and follow the instructions to resolve the issue.

RST — Initialization required

The system needs to be initialized.

ACTION

Press and hold the down button on the remote control until the display shows the height.

ER1 — Check the motor connection

Incorrect motor connection.

ACTION

Check that the motor cables are properly connected. Also check whether the motor is malfunctioning.

HOT — Allow the system to cool down

Overheating protection has activated after excessive continuous operation.

ACTION

Wait 18 minutes before operating the system again.

Source: supplied error code table.